



LIEFERANTEN-RISIKOMANAGEMENT

Risikobewertung mit Unterstützung von digitalen Tools

3.3.2022







Begrüßung/Einführung

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Sourcingaktivitäten

Reihe Exporttage Exporttag Vorarlberg (Vortrag) Exporttag Tirol Exporttag OÖ (Vortrag) Reihe Webinare
12/21 Global Sourcing
01/22
Lieferunterbrechungen
03/03/22
Risikomanagement

Reihe Lieferkettengesetz 27/4/22 Webinar Reihe Workshops Branchen 04/22 Maschinen 28+29/04/2022 Lieferantenrisiko 05/05/22 Elektro 06/22 Chemie

Exporttag Österreich 06/22 Reihe Workshops Länder 10/ 22 China 11/ 22 Indien 12/22 Südostasien 02/23 CEE/SEE













Ziele:

- 1. Awareness auf die Thematik
- 2. Wissensvermittlung durch Webinare, Workshops etc.
- 3. Unternehmen unterstützen bei Ihrem Sourcingprozess





Lieferanten-Risikomanagement

Christian SANTNER

Österreichischer Partner EAC International Consulting

WKO AUSSENWIRTSCHAFT AUSTRIA RISK MANAGEMENT WEBINAR 2022

3rd March 2022



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- OPERATIONAL EXCELLENCE
- DIGITALIZATION
- SUSTAINABILITY



EXPERTISE IN EMERGING MARKETS

- CHINA
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- INDUSTRY & TECHNOLOGY
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EAC offers holistic consulting solutions from strategy development to roll-outs and operational efficiency programs for mid-cap and multinational companies in growth markets

OPERATIONAL STRATEGY M&A **EXCELLENCE**

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- Portfolio Diversification
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- Strategy Execution Cockpit

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- Corporate Finance Services

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- Global Footprint Advisory
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- Digital Business Models
- Digital Transformation
- E-Commerce Strategy
- Digital Empowerment

- Sustainable Supply Chains
- Circular Economy Potential
- Climate Protection
- Waste Reduction

Source: EAC

WHERE WE SUPPORT





ASIA

Our Expertise

- **VALUE CHAIN ANALYSIS**
- **MANUFACTURING SITE EVALUATION**
- **SCM & SOURCING**

Taiwan

Philippines

Hong Kong

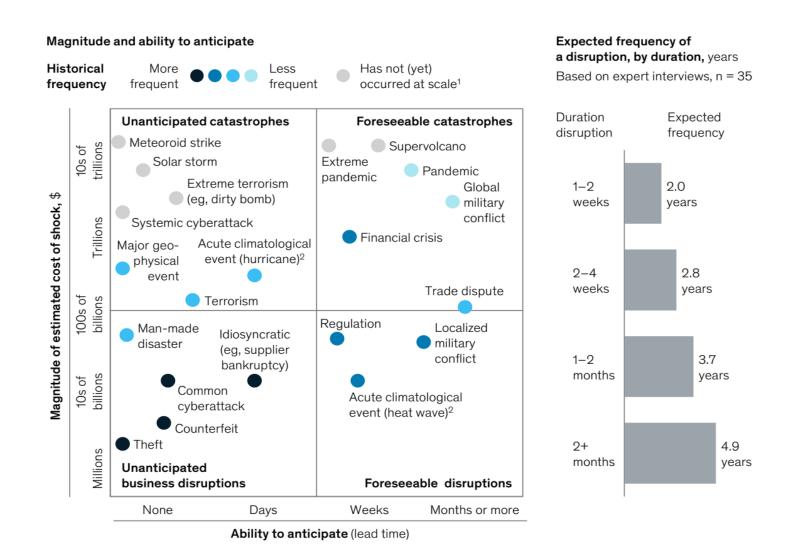
- **PROCUREMENT EXCELLENCE**
- DIGITALIZATION

Source: EAC

DISRUPTIONS OCCUR WITH REGULARITY



Unfortunately, we see a lot of disruptions recently



WHAT KPIS WILL WE TRACK IN THE FUTURE?



Supply Risk Management is the top-named forward looking KPI measure by leading companies

Type of Value Created By Procurement (% respondents indicating 'high')



VALUE CHAIN RISK IS A PRODUCT FROM EXPOSURE TO SHOCKS AND VULNERABILITIES IN SUPPLIER NETWORKS AND BUSINESS PRACTICES





Value Chain Risk

Disruptions that cause operational and/or financial impact



Shock Exposure

Sources of disruption

- Force majeure (e.g. earthquake, hurricane, pandemic)
- Macropolitical (e.g. conflict, financial crisis, recession, trade dispute)
- Malicious actor (e.g. cyberattack, theft)
- Idiosyncratic (e.g. supplier bankruptcy, IT outage, industrial accident)
- Etc.





Vulnerability

Characteristics that make a supply chain more or less resilient

- Demand planning
- Supplier network
- Transportation and logistics
- Financial health
- Product complexity
- Organizational effectiveness
- Raw material dependencies
- Etc.

MANAGING SUPPLY CHAIN RISK



SUPPLY-CHAIN ACTIONS ALONG THE VALUE CHAIN

Businesses must respond on multiple fronts at once: at the same time that they work to protect their workers' safety, they must also safeguard their operational viability, now increasingly under strain from a historic supply-chain shock.



DEMAND SIDE

harder to predict, partially difficult to "steer customer"



SUPPLY SIDE

Multiple factors to be analyzed, more details in the supply chain need to be evaluated



SAFETY STOCK, LOGISTICS AND DISTRIBUTION

Logistics and Distribution/Inventory needs to be planned thoroughly and in shorter terms

Create transparency on multiple supply chain

- ✓ Determine critical components and determine origin of supply
- ✓ Assess interruption risk and identity likely tier-2 and onward risk
- Look to alternatives sources if suppliers are in severely affected regions
- ✓ Get a clear picture of critical raw material sources



Tier-2 Supplier







12

Optimize production and distribution capacity

- ✓ Assess impact on operations and available resource capacity (mainly workforce)
- Ensure employee safety and clearly communicate with employees
- ✓ Conduct scenario planning and assess impact on operations, based on available capacity
- ✓ Optimize limited production, according to human health impact, margin, and opportunity cost/ penalty

Assess realistic final-customer demand

- ✓ Work with sales and operations planning to get demand signal to determine required supply
- ✓ Leverage direct-to-customer channels of communication
- ✓ Use market insights/ external database to estimate for customer's customers



Distribution

Center









Customer

Customer's Customer

Estimate available inventory

- ✓ Estimate inventory along the value chain, including spare parts/ remanufactured stock
- ✓ Use after-sales stock as bridge to keep production running

Identify and secure logistics capacity

- ✓ Estimate available logistics capacity
- ✓ Accelerate customers clearance

Plant

- ✓ Change mode of transport and prebook air/rail capacity, given current exposure
- ✓ Collaborate with all parties to leverage freight capacity jointly

Manage cash and net working capital

✓ Run supply-chain stress tests vs major suppliers' balance sheet to understand when supply issues will start to stress financial or liquidity issues

Source: McKinsey Global Institute, EAC

SUPPLY CAIN DISRUPTIONS – DRIVERS OF POTENTIAL VULNERABILITY



Typical focus



Planning and supplier network

- How predictable is demand planning?
- How complex or concentrated is the supply network, and how resilient is it to disruption?
- How exposed is the network to tariffs and other trade disruptions?



Transportation and logistics

 How resilient is the physical-flow and logistics network?

Full-picture focus



Financial resiliency

 How much financial flexibility does the company have for increased supplychain cost or sustained disruption?



Product complexity

- Are components in the products substitutable?
- How flexible is the design if components are no longer available?
- How vulnerable is the product to regulatory changes?



Organizational maturity

 How proactive vs reactive is the organization in identifying and mitigating supplychain disruptions?

Source: McKinsey Global Institute

WHAT ARE THE TYPICAL ISSUES IN SUPPLIER RISK MANAGEMENT?





IMPLEMENTATION OF SUPPLIER RISK MANAGEMENT



INTERNATIONAL CONSULTING

Companies have to evaluate their risks in five critical areas:



Demand planning and inventory management



Product and portfolio complexity, critical raw materials



Supplier network structure and supplier risk levels, contracts



Financial fragility



Transportation and logistics networks, trade barriers, tax changes, conflict areas, natural disaster areas

And take the following actions to create resilient supply chains:

- 1. Map your value chain in detail and prioritize your highest risk areas
- 2. Leverage the full digital potential to monitor, connect and collaborate across the supply/value chain
- 3. Diversify your supplier network and geographic footprint
- 4. Strengthen critical suppliers or bring production of key components in-house
- 5. Build alternatives in transportation and logistics
- 6. Move to modular product design with standardized inputs
- 7. Harden physical assets to withstand natural disasters
- 8. Increase inventory levels and safety stock
- 9. Increase flexibility across suppliers, manufacturing sites and customer channels wherever possible
- 10. Create cash flow and balance sheet buffers including for suppliers

Implement a central supplier risk management function who deals with the topic in general and evaluates your value chain and suppliers. Regular query of financial risk data in a structured manner via financial key figures and evaluation accordingly with an internal traffic light system. If a risk arises, discussions are held directly with the supplier.

Implementation of **clear risk categorization** of sourcing categories, sourcing regions, suppliers, raw materials / rare earth materials, logistics, tax and customs.

Social media monitoring can be very crucial to see if suppliers or also sales partners are connected with certain risks.

Works very quickly, giving an edge on information and response.

Work with regular, if possible automated questionnaires through collaborative platforms to get a picture of e.g. suppliers' manufacturing capacity and pre-material stocking, financial data, human ressources capacities, etc.

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Focus on the risk of logistics, trade barriers, tax (penalty) changes, conflict areas, natural disaster areas with a regularly updating set of KPIs / indicators covering your most critical supply fields.

Increase pro-active communication with high-risk suppliers and get information of the surrounding business of the supplier (value chain partners, other customers, etc.). It is crucial to maintain close contact with the most important suppliers to identify problems quickly and to watch out for alarm signals/ indicators such as frequent changes in contact persons, company form or auditors.

15

THERE ARE NUMEROUS SOURCES OF RISK - IDENTIFY THE RISK AREAS APPLICABLE TO THE PRIORITIZED CATEGORIES AND RAW MATERIALS



INTERNAL RISK SOURCES

BUSINESS-RELATED RISK SOURCES

- Poor Financial Health
- Poor Management Vision
- High-Price Variability

OPERATIONAL RISK SOURCES

- Flexibility Constraints
- Capacity Constraints
- Quality Problems
- Poor Inventory Management
- High Cycle-Time Variability
- Shipping and Distribution Distance plus Methods
- Insufficient Safety Measures

EXTERNAL RISK SOURCES

GEOPOLITICAL RISK SOURCES

- Natural Disasters
- Currency and Exchange Rate Fluctuations/Economic Stability
- Political Stability of Region

COMPLIANCE

- Labor, Health & Safety
- Regulatory & Legal
- Environmental
- Audit Failures
- Certifications

MARKET RISK SOURCES

- Wages
- Commodity Fluctuations
- Marketing Constraints
- Low Number of Qualified Suppliers
- Multitier Sourcing

Probability and impact analysis help in identifying risk areas which require the most attention

1. SUPPLY CHAIN MAPPING AND ANALYTICS



Not only COVID-19 has elevated the need for greater visibility of suppliers through all the tiers of the supply chain, as the outbreak has caused sequential disruption across the globe. Having active visibility of critical supply chain components, inter-dependencies, and data to properly assess potential operational and financial weaknesses is more crucial than ever before, to help plan and manage immediate contingencies and to create a more resilient supply chain in the longer-term.

Three key actions

1

Establish a central risk management and a task force, to leverage data analytics and to gather insight

To identify the immediate challenges of suppliers and third party service providers and assess their impact on the business.

2

Perform a mapping exercise and risk assessment across all categories, tiers of suppliers and third-party service providers

Establish a criticality categorization to identify the immediate challenges of suppliers and third party service providers and assess their impact on the business.

3

Conduct scenario planning exercises

To understand the operational implications, both financial and operational, of various scenarios and identify mitigation options.

- Get support regarding our global intelligence and data analytics resources, partners can help you rapidly map the lower tiers of your supply chains, analysing both individual supplier and wider third party risks as well as the interdependencies between suppliers or third parties to fully understand the supply and service chain 'ecosystem'.
- Establish and monitor critical risk indicators, KPIs and market intelligence to ensure to keep track of supplier and third party service provider risk profiles and make timely optimal decisions.
- Try to monitor international exposure trends, restrictions and relief against your supply and service chain 'ecosystem'.
- Try to identify opportunities to improve operations across the supply and service chain 'ecosystem' through machine learning, advanced analytics and strategic visualisations.

THE STRUCTURE OF SUPPLY CHAIN NETWORKS CAN CREATE OR REDUCE VULNERABILITY



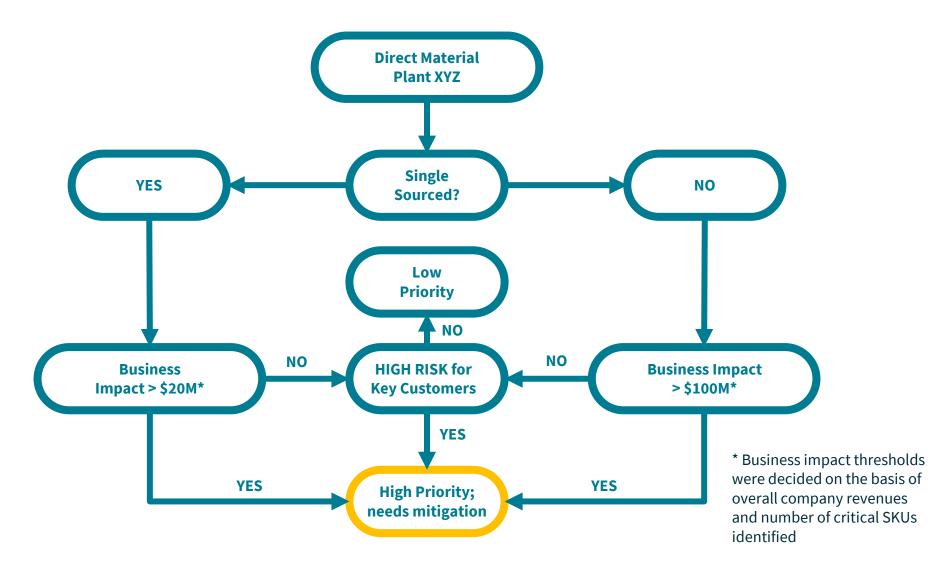
Analyze your supplier structure in the most relevant categories in order to be clear about the risks and the changes necessary regarding your supply structure

	Creates Resilience		Invites Vulne	erability
Concentration		Lower likelihood that supplier disruption		Increases dependency on single suppliers
Density of spending with top suppliers or in single geography	000000	causes bottlenecks	000	одружи.
Substitutability		Many substitutes		No substitutes
Extent to which suppliers are sole source of component or input	000	Redundancies limit risk of disruption	O	Higher likelihood that supplier disruption causes bottlenecks
Concentration		Supplier disruptions		Supplier disruption can affect full
Density of spending with top suppliers or in single geography	00000	unlikely to affect full network	888	network
Depth		Increases ability to spot		Lowers visibility into subtiers
Layers of sub-tier suppliers	000	risk in subtiers		
Visibility		Many subtiers known		Few subtiers known
Extent to which customer can trace spending at subtier level	0 0000	Transparency	??? O	Lack of transparency
Dependence		Decreases likelihood		Higher subtier vulnerability to
Sub-tier suppliers that are highly dependent on one customer or are SMEs	Ġ	subtier is vulnerable to financial shocks		financial shocks

SEGMENT AND PRIORITIZE THE CRITICAL RAW MATERIALS BASED ON IDENTIFIED CRITERIA



Segmentation can be done by site, cluster of sites, region, etc. Define the thresholds for criteria.



2. LOGISTICS AND SECURITY



The sudden and unprecedented change in demand and supply is creating significant logistical and security challenges. Impacts include difficulties or inability to get components and end-products to their destination; shortages of supply of specialist drivers; delays in maintenance and servicing of vehicles and shortages of specialist equipment to deliver goods where needed; and rises in theft and/or loss of product. After this initial crisis phase it will be crucial to manage logistics dynamically to ensure that capacity is appropriately balanced throughout the network.

Three key actions

Model the existing logistics network to understand constraints

From a volume and value perspective, including recognizing any unique channel requirements and agreed service levels, displaced transportation, border restrictions and freight bottlenecks.

2

Review physical security threats, vulnerabilities and controls

Understand current crime trends and consider how high value assets will be secured and insider and external threat mitigated.

3

Identify opportunities to mitigate risks to delivery

Model different logistics scenarios to understand the trade offs between cost, service and inventory.

- Use a Logistics Value Dashboard tool to:
 - ✓ Understand current logistics network from a volume and value perspective
 - ✓ Evaluate different logistics scenarios and understand the cost, service and inventory trade offs
 - ✓ Identify opportunities for logistics cost, service and flexibility improvements through analytics
 - Provide benchmarking, spend profiling, and opportunity analyses
 - ✓ Prioritize cost, service and flexibility
- Deliver an accelerated physical security review focusing on new vulnerabilities introduced through adaptations of supply chain and changing local market conditions.

3. DISTRIBUTORS, AGENTS AND RESELLERS



Unprecedented shifts in demand for certain products and raw materials, and stocks of certain crucial items running low, requires consideration of how to control third party behaviors around pricing. Ethical, legal and reputational risks arising from accelerated onboarding and contracting with distributors need to be managed.

Three key actions

Review contract tenure with third parties

Consider options to move to shorter term contracts with distributors (three to six months) to reduce the at-risk period from third party behaviors in pricing decisions when stocks are low and demand is high.

Enhance remote transactional and performance monitoring

Particularly where distributors deal with public officials or operate across borders and are responsible for import / export.

Enhanced oversight of Public Tender responses

Introduce review and pre-approval procedures for tender responses by distributors, to monitor commercial propositions (prevent excessive price inflation) and collusion between payor and distributor (e.g. through exclusive product or service specification in the tender document).

- Accelerated enhanced desk-top due diligence services to enable new distributors or agents to go live more quickly.
- Social media surveillance to monitor commentary on individual distributors by regulators, competitors, customers and employees.
- Data analytics over transactions between the primary client and the distribution channel to identify indicators of pricing irregularities, channel stuffing or illicit trading.
- Remote third-party monitoring; document review, third party management interviews, and limited remote sample testing to provide observations on third party's risk awareness and control framework (ethical, regulatory, financial), and reinforce primary client's contractual oversight.
- Digital third-party induction and training mechanisms to enable faster delivery and simplify monitoring of training completion.
- Contract review and negotiation.

4. CRITICAL LABOR AVAILABILITY IN THE SUPPLY AND SERVICE CHAIN ECOSYSTEM



Supply Chain disruptions can affect both availability of workers and their ability to travel to work in some locations; companies are assessing strategies to deploy temporary workers for some roles and automate or use technology for others. Difficulties are arising in contingencies for specialist skills. Labor rights, working conditions may be open to abuse / increased risk of modern slavery.

Three key actions

Assess workforce requirements

Identify key roles within the supply and service chain ecosystem and assess the impact of illness, stay at home, social distancing requirements and travel restrictions on the ability to secure the workers required to sustain operations and services. This may also include assessing channel partners' staffing.

Identify shortfalls and develop alternatives

Develop plans for maintaining critical functionality for roles identified as key and impacted by the crisis. This may include alternative worker arrangements and the use of automation to extend the capacity and capabilities of available staff.

Execute and evaluate longer term opportunities

Commence execution while exploring the potential for longer term benefits involving Supply Chain 4.0 opportunities for technologies such as VR.

- Provide an intermediary service between organizations observing stretch in resource demands and those with a surplus capacity.
- Adoption of smart supply chain planning solutions (demand sensing) reducing time burden of key personnel.
- Targeted application of AI and RPA technologies on transactions / repeatable tasks to relieve stretched workforce.
- Stand-up the technology to support virtual and augmented reality solutions and other simulators to facilitate remote equipment set-up, calibration and maintenance.
- Help assess and mitigate tax risks associated with people working from home or outside of their normal location.
- Technology enabled role and skills identification and the identification of populations to reskill and redeploy.
- Identify roles or areas of work within roles which could be automated and work to redesign roles and retrain employees accordingly.

5. FINANCIAL HEALTH OF SUPPLIERS AND THIRD-PARTY SERVICE PROVIDERS



Shocks to the supply and service chain 'ecosystem' are already resulting in significant effort for companies, including those from: missed sales opportunities; increased direct costs from supplier pass through or re-sourcing at short notice; reputational damage from failure to service demand; quality costs from rushed or shortcut delivery and excessive time management spent on managing crisis.

Three key actions

Increase control over disruptions in your supply and service chain 'ecosystem' and your ability to proactively mitigate risk

Agility in responding to continuously changing developments and awareness of changes is key. These then need to be acted upon rapidly.

2

Embed an improved supplier and third-party risk management framework across the business

Rapidly revisit and bolster the risk management framework for suppliers and third-party service providers, creating (amongst others) improved visibility on their financial health, operations and business continuity risks.

3

Proactively address critical concerns by facilitating better and automated communications with suppliers and other third parties

Ongoing dialogue across your suppliers and third-party service providers is critical, so consider how to facilitate and automate real time dialogue with them to proactively address critical concerns and continuously assess the situation.

- Undertake a rapid risk assessment of your end-to-end supply and service chain 'ecosystem' commencing with an initial review of the top categories and most critical suppliers or providers, then establish consistent methodology suitable to assess vulnerability and resilience of the full supply or service chain.
- Try to maintain an up-to-date view of the financial, as well as
 operational position of critical suppliers and third-party service
 providers, through our access to a variety of information and
 intelligence tools (both external and internal).
- Increase financial support including (early) payment acceleration (SCF) or cash injections through corporate for your critical suppliers or third-party service providers, either to ensure supply chain continuity or to have the ability to cope with temporary increase in demand.
- Minimize unplanned reactive costs such as finding alternative suppliers or third-party service providers at short notice.
- Support the day-to-day operations of procurement function and increase process-automatization.
- Improve the continuity of supply through early warning systems and enhanced and automatized supplier and third-party service provider information.
- Provision of augmented resources to deal with immediate critical issues.

6. DIGITAL OPERATIONS AND CYBER SECURITY



Increasing likelihood and impact of cyber attacks may cause cyber security good practices to fall by the wayside as organizations become more technology dependent than ever. Attackers exploit uncertainty, unprecedented situations, and rapid IT and organizational change. Responding to these issues will serve in the long-run as remote working and digital operations become more widespread across all sectors.

Three key actions

1

Secure their newly implemented remote working practices

- Ensure remote access systems are fully patched and securely configured.
- Ensure on-premise security controls still apply to systems when they are not on the internal network.
- Monitor and react to issues encountered by remote workers.

2

Ensure the continuity of critical security functions

- Prioritize reducing reliance on people, as well as maximizing the use of process and technology to perform key cyber security tasks.
- Update incident response plans and playbooks to ensure they function with a workforce primarily working remotely.
- Review how privileged users are going to perform administration.

3

Counter opportunistic threats that may be looking to take advantage of the situation

- Mitigate the increased risk of insider threats in the event of redundancy or termination.
- Provide specific guidance to employees to be extra vigilant when it comes to requests for personal or financial information or money.

- Analyze in detail the weaknesses of your digital operations in your value chain.
- Ensure senior leadership is informed and supported when making critical decisions about IT and security.
- Deploy a clear strategy and implementation plan to protect against, detect and respond to cyber attacks.
- Manage rapid IT change and securely architect new remote working practices.
- Ensure detection and response capabilities remain effective despite new ways of working.
- Rapidly implement technical security controls to protect against cyber attacks.

7. ENVIRONMENTAL, SOCIAL, GOVERNANCE AND REGULATORY COMPLIANCE



No only COVID-19 has disturbed the steady state of compliance, with rapid onboarding of third parties in the supply and distribution channels, and further flexibility needed to respond to changing volumes and demand. Yet fraud risk has risen, regulators remain active and there is the European Supply Chain Act on its way. Those who neglect ESG responsibilities now may face customer hostility later and find themselves the subject of regulatory investigation when the crisis has passed.

Three key actions

Ensure compliance remains active, visible and assertive to new risks

Refresh risk assessment to take account of new risks and ensure compliance focus on these areas. Reinforce ethics and values in communications and focus on business-critical compliance activities.

Invest now into automated and digitized communication and documentation

Ensure business justification is documented to avoid delays.

Leverage technology and any extra capacity to support your response

Use technology and any available human resources to support rapid onboarding and automatization of third-party suppliers and distributors and due diligence.

- Scanning your goods and services supply chain to identify where disruptions could place additional stresses on ESG performance and regulatory compliance (e.g. maintaining compliance with modern slavery and anti-corruption requirements).
- Reviewing your ESG supplier and third-party service provider selection and onboarding policies and processes to determine how they could be adapted for sourcing during supply disruptions (e.g. to identify those requirements that are critical to maintaining compliance and protecting your reputation).
- Using an outsourcing model to facilitate a rapid third-party onboarding process by reviewing new suppliers' and third-party service providers' ESG practices, undertaking integrity and anticorruption due diligence, and training new suppliers and providers on critical ESG requirements.
- Use supply chain scanning tools to provide live monitoring of ESG and regulatory compliance performance of new suppliers.
- Incorporate ESG requirements into contracts or codes of conduct.
- Leverage remote auditing technology to continue with supplier monitoring and assurance programmes.

THE GERMAN SUPPLY CHAIN ACT



Major requirements to be fulfilled by SCM Organizations

Reporting Risk management and risk analysis Reporting on own activities and plans Performing risk analysis Transparent presentation of the degree Introduce risk management along of fulfillment the entire supply chain Ensure public access for seven years Early detection of violations and Reports should serve as a basis for breaches efficient control of companies Creation of a risk mapping From 01.2023: Companies with 3,000+ employees From 2024: Companies with 1,000+ Policy statement and preventive employees **Complaint Management** measures Establish a complaint process Binding regulation of due Enabling the reporting of complaints diligence along the supply chain Established litigation status for NGOs Justice for workers worldwide Establish a whistleblower system Empowerment of victims of human rights violations Implementation of remedial measures

Source: EAC 26

EUROPEAN SUPPLY CHAIN ACT



European Supply Chain Act is announced to be more strict than the German version

¹⁸ Unternehmen

XENSTAG, 22. FEBRUAR 2022, NR. 3

Handelsblatt DIENSTAG, 22. FEBRUAR 2022, NR. 37







Näherinnen: Textilfabriken in Bangladesch (L) und in Indien (r.).

Mittelstand fürchtet schärfere Kontrollpflichten

Die EU-Kommission legt diesen Mittwoch ihren Plan eines europaweiten Lieferkettengesetzes vor.

Darin enthalten sind auch Klagerechte für Betroffene aus Afrika und Asien.



Source: Handelsblatt. EAC

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auf den Mittelstrand aus, wird die Lage prekär. Gerade einmal die Hälfe hat bislang überhauspt von dem 2021 beschlossenen "Lielerketten-Sorghläspflichtengesetz" gehört, wie der Tubverband her zum sich ist der Nachbolbedtr", Auf Umwelt- oder Sozialstrandurde in den Lieferunzeuwerber zu handurde in den Lieferunzeuwerber unter handurde in der det deutschen Unternehmen. Nur sieben Prozent der insegesamt 500 befrägten Filmen gesamt fob inmal Geschäftsbeziehungen abgerochen zu haben.
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und Kinstlicke Intelligence enscheideren Angesicht soch er Berausford und und preigne hat rich die Begeiterung de deutschen Westendricht der das Leite deutsche Westendricht der das Leite unsplachten, ermittet der Truck etwaren den den deutsche werbewerbe nachteil gegemeite Dritterataert, die Frozent diene Werbewerb einzicht der deutsche Werbewerb einzugen der deutsche Werbewerb e

a- Joachim Bühler, Geschäftsführer
Tüv-Verbands.

Doch die Zahl der Unterstützer
sit zent der befragten Firmen begrüf
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pflichten enlang der Lieferketten.

gar für die verschärften Regeln, wie
der EU-Kommission vorschweb
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Am PC daheim kunn der Einkaufsund unhaltbare Produktionsbedingungen in bulgarischen Textiffabriken vor.

lithiel Media Grun Gebild & Co. 102. Min Berlin unbehalter. Zum Enarth untersphender Berlin unsehn die nich bile.

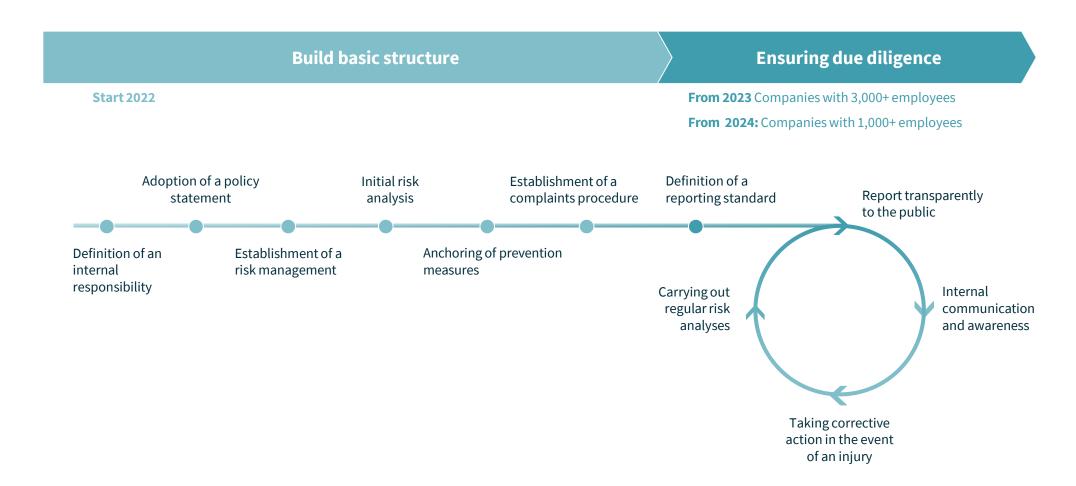
- German supply chain act as blue print
- For companies with > 500 employees
- High risk companies > 250 employees (textile, wood, farming industry)

27

WAY TO MOVE FORWARD



Major steps to be taken by SCM Organizations to accomplish German Supply Chain Act



Source: EAC

8. CONTRACT AND COMMERCIAL



Disruptions are leading companies to re-evaluate the contractual terms they have with their customers, suppliers and other commercial partners. In order to do this, they need to have ready access to all contract and commercial agreements, to identify the key terms that pose risk or opportunity to them.

Three key actions

Mapping Contracts

1

Understanding who you have contracts with (in and out), interdependencies, JVs and build central database of contracts.

Identifying key contractual provisions

2

Enhance contract management, contract compliance monitoring and cost reduction programmes by using technology to increase coverage, target resources and enhance insights. Deep dive into common terms, break clauses, terminations, notification periods and anti-competitive prohibitions.

Action plan and on-going contract management

Build a plan to address any risk areas identified in key actions 1 & 2 above. Proactively engage counterparts as appropriate and consider implementing contract lifecycle management tools.

- Use AI technology tools to:
 - ✓ Digitize your contracts to develop a central contract database
 - ✓ Automatically review your contracts for compliance with standard terms
 - ✓ Capture commercial obligations and track performance by combining commercial transactional data (e.g. spend, invoices with contract terms and clauses)
 - ✓ Identify contracts which are most at risk of value leakage and maximize impact of cost reduction programmes
- Implement the required steps to be used also remotely to enhance contract accessibility and analysis.
- Implement automatic reminders for negotiating or imposing temporary or permanent changes to contracts, including exercising step-in or suspension rights, terminations, price adjustments.

9. CLAIMS AND LOSSES



Although there is ambiguity over whether force majeure clauses will apply with recent disruptions in the supply and service chain 'ecosystem', companies need to be considering the mechanisms to recover loss (both in-bound and out-bound claims) as a result of such disruption. Whilst the actual mechanism for recovery may be unclear, there are important steps for companies to take now to support future claims.

Three key actions

1

Identify contracts at risk of failure or delay as a result of a critical situation and examine the relevant terms in relation to the right to, and basis for, compensation

Prioritizing contracts which have the biggest impact on supply and service chain 'ecosystem' and are most at risk from non-delivery.

2

Understand the information required to support and substantiate any future claim(s) and the timelines around any such claims

Following the prescribed procedures to make sure that the steps are effective and enforceable.

3

Identify the relevant sources of information required for the claim

Establish clear processes to capture and store the information required to support the loss.

- Provide expert guidance to help clarify the type and nature of information and documentation that be being captured.
 Forensically capture data to preserve key documents and decisions taken, to support future claims.
- Develop baseline position of current commercial performance and cost assessment to prepare for force majeure clauses being invoked.
- Ensure suppliers and third-party service providers don't receive relief from pre-existing under performance or failure.
- Model how capacity constraints may impact a damages claim and border modelling of business impact and damages / loss.
- Assess the grounds for and value lost as a result of early or wrongful termination of a contract.
- Assess the scope for alleging breach of contract and indirect consequential losses arising as a result of an alleged breach of contract.
- Guidance and representation in invoking or defending against contractual processes, such as force majeure, material adverse change or termination rights
- Assistance with any disputes that arise.

10. TAX AND CUSTOMS



Disruptions caused recently including ailing or increased customer demand, changes to physical supply chains, the onboarding of new suppliers / supplier locations and the consequent contractual documentation will drive a number of tax and customs consequences that need to be proactively assessed in order to mitigate risks. The incidence of indirect taxes can have a major impact on sourcing decisions and the way these decisions are made will also be relevant to where profits and losses arise through the supply chain, and in turn where tax and customs liabilities will arise.

Three key actions

1

Implement relevant emergency tax and customs measures introduced to support business and supply chains

Such as various EU and other international government announced tax payment deferrals.

2

Assess the indirect tax and customs risk and optimize authorizations / reliefs available

In order to mitigate unnecessary indirect tax and customs risk costs and/or avoid border delays. Understand critical duty clearances to keep products moving cross-border.

3

Identify areas of key resource constraint in undertaking daily indirect tax operation

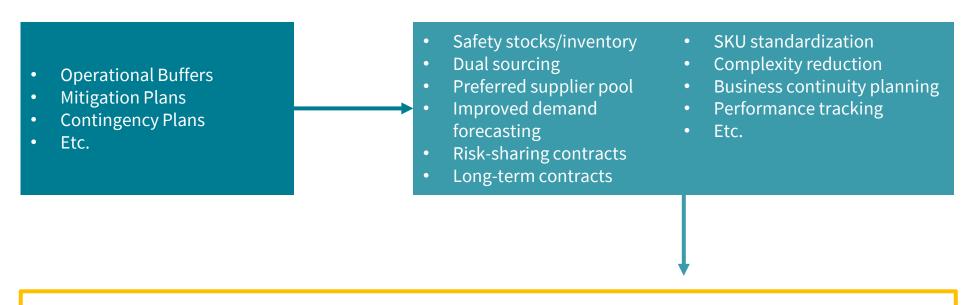
Such as customs declarations and wider compliance reporting (e.g. VAT reporting).

- Identify global emergency tax measures (e.g. tax payment deferrals) and the use of government wage relief schemes relevant to the business and its supply chains and assist implementation.
- Conduct tariff assessments and mitigation for changing supply chains, including support with border requirements for alternative products from varying trade routes. This includes modelling indirect tax and customs implications of varying trade routes using data analytics tools.
- Provide additional/surge resource for indirect tax and customs operations, incl. technical assessment and compliance.
- Review new contractual documentation to ensure it aligns with the desired indirect tax treatment and consequently minimize indirect tax and customs risk.
- Revisit internal contractual relationships and pricing to manage direct tax exposure and optimize cash flow.
- Review location of individuals working outside normal location to identify and help mitigate tax risks.

THERE ARE NUMEROUS STRATEGIES AVAILABLE FOR RISK REDUCTION



Evaluate the outcome of your risk reduction measures as a KPI

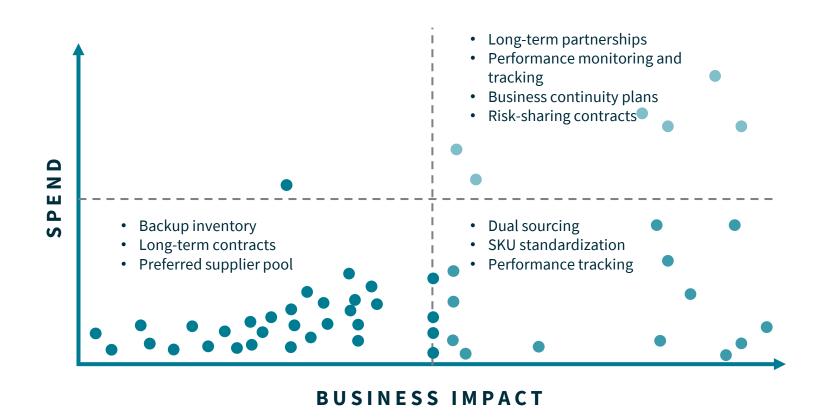


Track how much business has been secured through risk strategies: KPI - Estimate Secured Business Value

RISK REDUCTION STRATEGIES BY SPEND AND BUSINESS IMPACT



Visualization of the outcome of your risk reduction measures as a KPI



GENERATE RISK SCORES FOR CRITICAL SUPPLIERS TO ESTIMATE THE VALUE AT RISK



Risk exposure is defined as a measure of the magnitude of a risk

ESTIMATE THE VALUE AT RISK



SAMPLE RISK SCORE

RISK SOURCE	RISK METRIC	SCALE		WEIGHT	RISK RATING	
		Dual Sourced	XX	XX%		
Low number of qualified sources	Single sourced? (In case of distributor?) /Only producer in the market? (e.g, patented)	Sole sourced	XX		20%	
	(-0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,	Single sourced & no alternates	XX			
	ettul	X-X	XX	XX%	200/	
Financial stability	Financial score	X-X	XX	- XX%	20%	
	XXX	Yes		XX%		
Legal liability		In Process	XX		5%	
		No				
el 1111	MANA	Multiple Plants	XX	VV0/	20%	
Flexibility	XXXX	Single Plant	\\ \tag{\tag{\tag{\tag{\tag{\tag{\tag{	XX%		
		LT < X week		XX%		
Lead times	xxxxx	X week < LT < Y Weeks	XX		20%	
		LT> Y weeks				
		Total Risk Exposure		75%		
		Business Impact		\$ 50,0	00,000	
		Value at Risk		\$ 37,5	00,000	

SPEND ANALYSIS – CATEGORY RISK & SUPPLIER NUMBERS VS. ATTRACTIVE SOURCING MARKETS



A spend analysis regarding risk and an implementation of major category strategies including risk factors helps to identify potential alternative sourcing markets

Product group	WG designation	Country	No. of suppliers	Qty articles	Risk assessment	EKV je WG/country	HS Code Analysis	Alternative Sourcing Countries
010	Laserbearbeitung					503.631,50€	✓ done	Osteuropa, Türkei
011.02	Stahl-Profile					828.311,21 €	✓ done	China, Indien
015	Drehteile					2.900.500,43 €	✓ done	Osteuropa, China, Taiwan
015	Drehteile	China	1			8.441,53 €		
015	Drehteile	Polen	2	2	3	941,37 €		
016	Federn					1.178.261,66€	✓ done	China, Taiwan, Osteuropa
017	Stanzteile					4.678.730,37€	✓ done	Osteuropa, China, Taiwan, Vietnam
017	Stanzteile	Polen	4	56	2			
018	Kaltformteile		_		_	10.775.326,81 €	✓ done	Osteuropa, China, Taiwan
018	Kaltformteile	China	1		4	195.313,28 €		
018	Kaltformteile	Polen	3		3	24.171,00 €		
018	Kaltformteile	Slowenien	1	27	4	482.764,30 €		
019	Schmiedeteile		_	_	_	1.737.716,97€	✓ done	Osteuropa, China, Taiwan
019	Schmiedeteile	China	1			28.700,94 €		
019	Schmiedeteile	Polen	2		3	44.436,30 €		
019	Schmiedeteile	Taiwan	1	13	4	1.576.222,80 €		
020	Laserbearbeitung V2A					711.822,53 €	✓ done	Osteuropa
021.02	Stahl-Profile V2A					1.004.685,12€	✓ done	China, Indien
025	Drehteile V2A		_			788.119,18 €	✓ done	Osteuropa, China, Taiwan
025	Drehteile V2A	China	1	1	4	28.439,06 €		
026	Federn V2A					398.523,33 €	✓ done	
027	Stanzteile V2A					654.125,91 €	✓ done	
029	Kaltformteile V2A					340.304,09 €	✓ done	
029	Kaltformteile V2A	China	1			4.619,70 €		
029	Kaltformteile V2A	Slowenien	1	1	3	9.898,38 €		
031	Zinkdruckguss				_	28.224.918,66€	✓ done	China, Taiwan, Osteuropa
031	Zinkdruckguss	China	1			17.319,40 €		
031	Zinkdruckguss	Polen	1		5	2.077.528,36 €		
031	Zinkdruckguss	Serbien	1	7	4	89.530,96 €		
042	Messingguss					2.318.648,78 €	✓ done	China, Indien, Osteuropa
042	Messingguss	Polen	1	2	3			
045	Sinterteile					282.098,42 €		
045	Sinterteile	Polen	1			1.894,20 €		
045	Sinterteile	Taiwan	1	9	3	180.280,77 €		
045.01	MIM-Teile					311.606,23 €		
046	Feinguss					2.137.880,68€	✓ done	China, Taiwan, Osteuropa
046	Feinguss	China	3		2			
046	Feinguss	Polen	1	_	4	1.283,40 €		
046	Feinguss	Serbien	1		3	140.029,14 €		
046	Feinguss	Taiwan	1	13	4	496.305,40 €		
051	Alu-Profile					6.550.579,84€	✓ done	China, Türkei, Osteuropa
051	Alu-Profile	Türkei	1		4	440.373,49 €		
051	Alu-Profile	Ungarn	1	129	3	2.595.198,97 €		
052	Alu-Zeichnungsteile					998.244,46 €	✓ done	Osteuropa, China

Category strategies including risk factors

Category	Observations	Initial Hypothesis	Consoli- dation	Supplier Screening	Bench- mark
Fabrications	High number of suppliers (83 suppliers), handling 6,972 SKUs, parts not matched to best suppliers, no hard negotiations, a lot of assembly in HCC, not too complex parts	Consolidate existing supply base, explore Supply Markets in Eastern Europe and Asia, get clarity of cost drivers, do £/kg benchmarks, frame contracts with core suppliers, implement penalties for delayed deliveries / Oualty Problems, set	•	•	•
Machined Parts	High number of suppliers (92 suppliers), handling 3,527 SKUs, no matching and grouping of parts with the capable suppliers in terms of machining capabilities, no cost breakdown (material, machining, etc.)	feedback from Suppliers on Design/Manufacturability Improvements, Install Capacity Planning Fabrications only - move to a default €/kg pricing model to buy capacity & forward planning	•	•	•
Standard Electrical Parts	More than 1,825 Electrical Standard SKUs are handled with more than 3,397 POs, no catalogue buying in place	C-parts management, install catalogue buying,	•	0	•
Standard Mechanical Parts	More than 3,948 SKUs are handled with more than 3,277 POs, no catalogue buying in place	reduce PO numbers for low value parts	•	0	•

Country attractiveness, supply base indicators

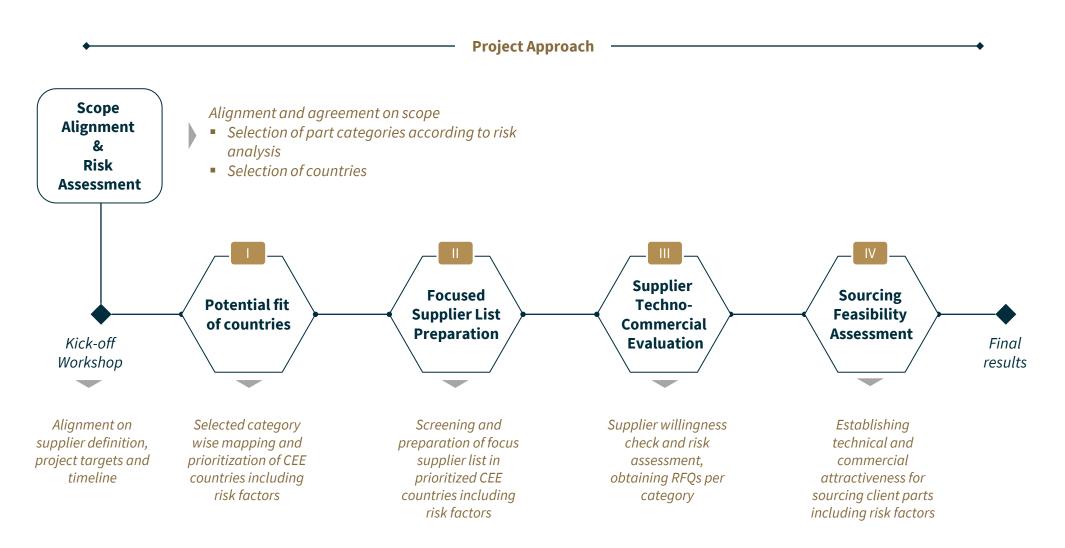
Permanent magnets and articles of materials other than metal Total world export in 2018 is 1.495872 Billion USD

No	Country	Exports in 2018 in USD Billions	Exports as a % of total world exports in 2018
1	China	0,42	28,1%
2	Germany	0,16	10,5%
3	Hong Kong, China	0,14	9,5%
4	Korea	0,13	9,0%
5	Japan	0,10	6,4%
6	US	0,06	4,2%
7	Philippines	0,06	3,9%
8	France	0,05	3,6%
9	Malaysia	0,04	2,9%
10	Italy	0,04	2,8%
11	Netherlands	0,03	2,0%
12	Turkey	0,03	1,8%
13	Thailand	0,03	1,7%
14	Israel	0,02	1,6%
15	Czech Republic	0,02	1,4%

ALTERNATIVE SUPPLIER ENGAGEMENT CONCEPT



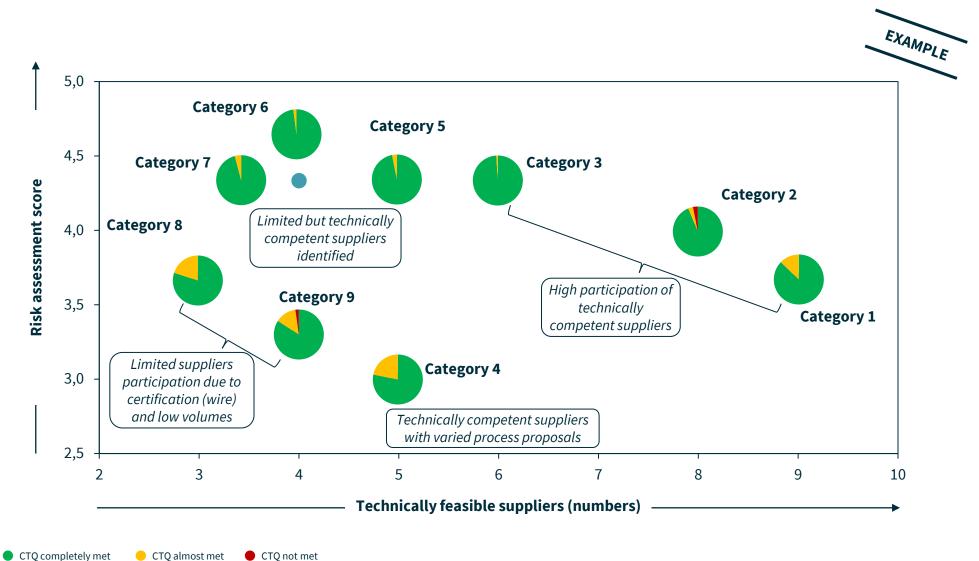
Modular approach to establish sourcing potential for Nearshoring in Central and Eastern Europe for highrisk categories



TECHNICAL AND RISK FEASIBILITY ASSESSMENT - MODEL



Techno and risk feasibility of the suppliers – category wise sourcing attractiveness to be assessed

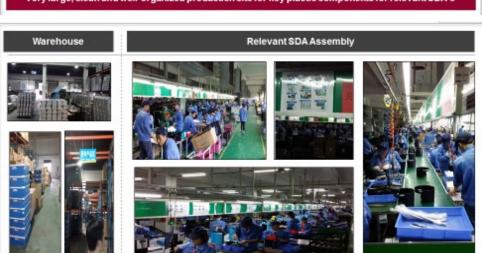


SUPPLIER PRE-AUDIT AND EXPEDITING – EXPERIENCE



Audit result will also help to on-board and improve the supplier for future cooperation









Quality Management

▶ Average: 3,000 cycles, can be extended to customer requirements

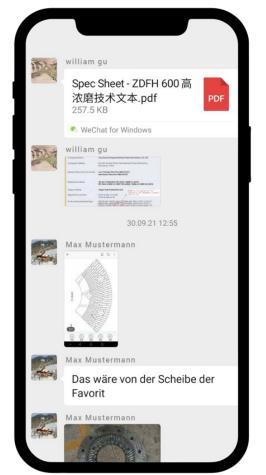
Headcount: ▶ 444 in total Equipment:

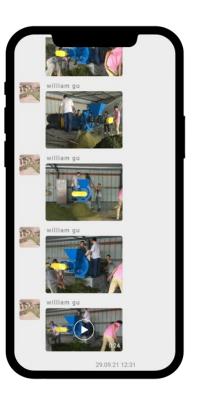
sample sizes Sample: S-2, S-3 Critical: 0 - Major: 1.5 - Minor: 2.5 Life-cycle testing



SUPPLIER
VISITS WITH
LIVE
COMMUNICATION







Source: EAC 39

SUPPLIER SHORT-LISTING – SELECTION PORTFOLIO

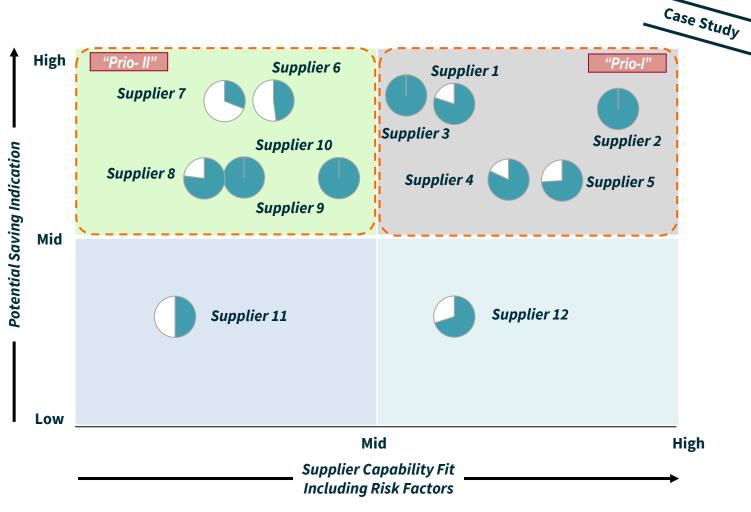


Identify best-fit suppliers based on supplier pre-audit; detailed results and supplier profiles to be presented to client in joint workshop

Potential savings indication compared with current supplier

Supplier capability criteria

- Product sourcing competence – client relevant (30%)
- Application fit client relevant (30%)
- Standards and certifications - client relevant (20%)
- Risk factors client relevant (20%)



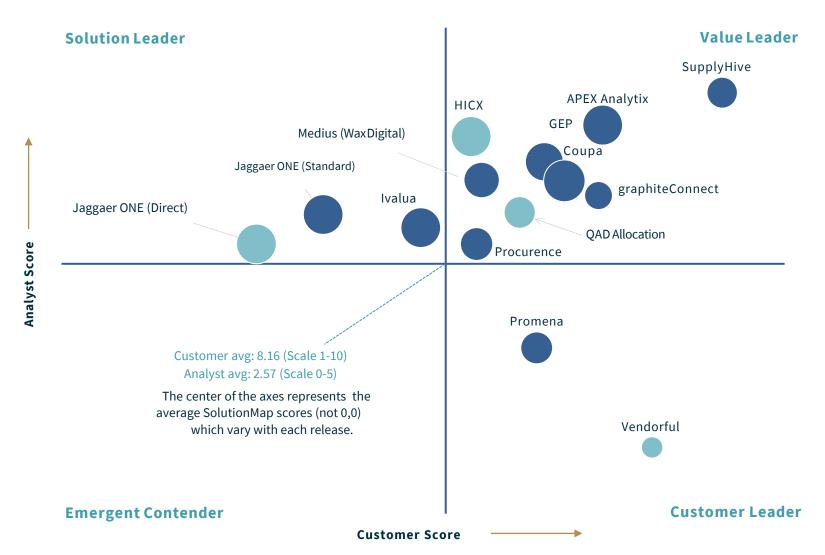
% Share of relevant sourcing component revenue in all products

Source: EAC

SUPPLIER RELATIONSHIP AND RISK MANAGEMENT (SRM)



Overview of SRM solutions offering Risk Management Functionalities and Supplier Collaboration



SOLUTIONS IN THE MARKET (EXTRACT)



Supplier Risk Management Solutions

Supplier Risk management solutions use data analytics and AI tools to provide real-time and predictive risk alerts across suppliers enabling effective supply chain management for companies

OVERVIEW

Digital cloud based software tools serving as a centralized platform for **tracking suppliers** across the complex supply chain network for individual supplier relationships and assessment of risks and potential vulnerabilities occurring due to financial, environmental, accidents, political and legal incidents

Key Features	Advantages
Centralized Platform for assessment of risk across suppliers	 Gaining supplier visibility and risk scores enabling companies to manage risks, plan and optimize supply chain
 Event monitoring through feeds from news, social media and other streams across the globe for any critical risks 	 Getting real-time and predictive risk alerts enabling companies to correct and achieve immediate supply chain continuity
 Data Analytics and Al engines for tracking of incidents and real-time reporting and predictions 	
Customized interactive dashboards and supplier risk assessment-based scorecards	

Supplier Risk Management Solution Examples











Supplier Audit Solutions

Supplier audit solutions help organizations to plan, conduct, report, score and assess risk of suppliers for any compliance risk and resolution of issues

Supplier Audit Solutions

- For companies in diverse industries, periodic audits of internal operations and suppliers for compliances is important to conform with regulations set by the authorities
- To enable organizations conduct supplier audits in a fast and effective way, software companies offer digital audit solutions enabling early risk **detection and resolution** of any compliance issues
- Solutions offer online/ offline ability, **mobile device compatibility** for access on the go, dashboard creation and collaboration with suppliers on a centralized, configurable, cloud enabled system

Key Features – Audit Solutions

Planning and Scheduling

Plan audits and align auditor and supplier calendars

Conducting Audits

 Checklist preparation. take notes, document findings, image record all on the go

Audit Report Generation

Report template preparation, process information and generate report

Data Analysis and Scoring

Data assessment for supplier performance, trend analysis, reporting and scorecard

Risk Assessment

Supplier process compliance, risk profile creation, highlight risks and review

Auditee Response

Share audit results and risks with auditee for review and providing relevant responses

Supplier Audit Solutions

















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Lieferanten-Risikomanagement

Harald Nitschinger

Co-Founder & Managing Director Prewave



One step ahead of supply chain risks



2021

Spend Matters





Founded in 2017 as TU Wien "Spin-off"

Based on PhD Research from 2012-2017





Reference customers

























100.000+

Suppliers onboarded 3.000+

Active Users

30+

Commodities & Raw Materials

25

Employees 65% Engineering

Supply Chains have never been more complex and intransparent

Industrial companies today often source from:

1.000+ Suppliers 100+ Countries

50+ Commodities

Supplier Risk Management today

+90% of companies employ static risk management

How clean are my suppliers?



Code of Conducts,
Self Assessments & Audits

How stable are my suppliers?



Financials & Credit Reports

Supplier Risk Management today +90% of companies employ static risk management

How clean are my suppliers?

How stable are my suppliers ?

What risks are really happening in my supply chain?

Code of Conducts,
Self Assessments & Audits

Financials & Credit Reports







LACKING RISK AWARENESS HAS SERIOUS CONSEQUENCES



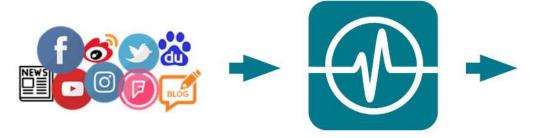
THE DATA IS OUT THERE

Social Media usage rates are above 50% everywhere in the world





Predicting supply chain & sustainability risks from global media data



Social Media, News, Blogs Global & Multilingual +50 languages Prewave Al





Supply Chain & ESG Risk Alerts

Reference customers

















Insolvency of Kelin Environmental Equipment Co.Ltd.

First Prewave warning more than 2 months in advance





Insolvency of Kelin Environmental Equipment Co.Ltd.

First Prewave warning more than 2 months in advance



14 Sep





Insolvency of Kelin Environmental Equipment Co.Ltd.

First Prewave warning more than 2 months in advance

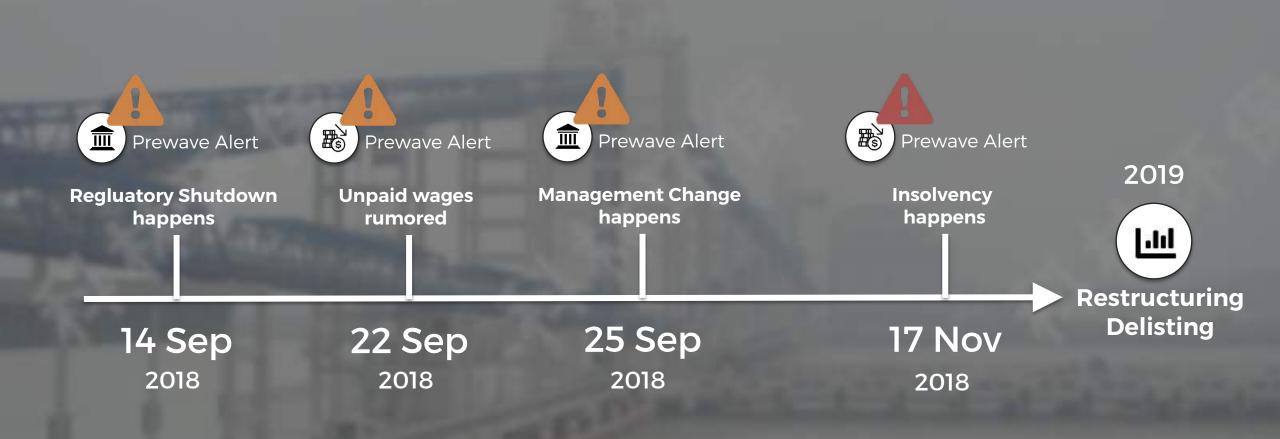


科林环保技术有限责任公司



Insolvency of Kelin Environmental Equipment Co.Ltd.

First Prewave warning more than 2 months in advance



100+ Risk Categories covered by Prewave











Sustainability / ESG









Financial & Legal









Case Study Volkswagen Group

Together for more transparency

How Audi, Porsche and Volkswagen use Prewave Artificial Intelligence to minimise sustainability risks 5000+ Direct Suppliers 1000+ Indirect Suppliers

16 Critical Raw Materials



THE RESULTS SPEAK FOR THEMSELVES

Benchmarking Results

95% of cases identified

50% well in advance

"Prewave enables us to find out about sustainability risks much earlier on, so we can respond more quickly "





Marco PhilippiHead of Procurement Strategy
Audi



Benefit from the Network effect - 100.000+ suppliers already on Prewave

A. Supplier Monitoring

Prewave already covers 100.000+ direct & indirect suppliers



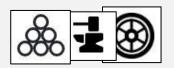


B. Commodity / Raw Material Monitoring

Prewave already covers the supply chains of 25+ Commodities & raw materials



25+ Commodities & Critical Materials



Cobalt, Bauxite, Mica, Leather, Lithium, Rubber, Rare Earths, etc.. NGO- / Partnerdatasets







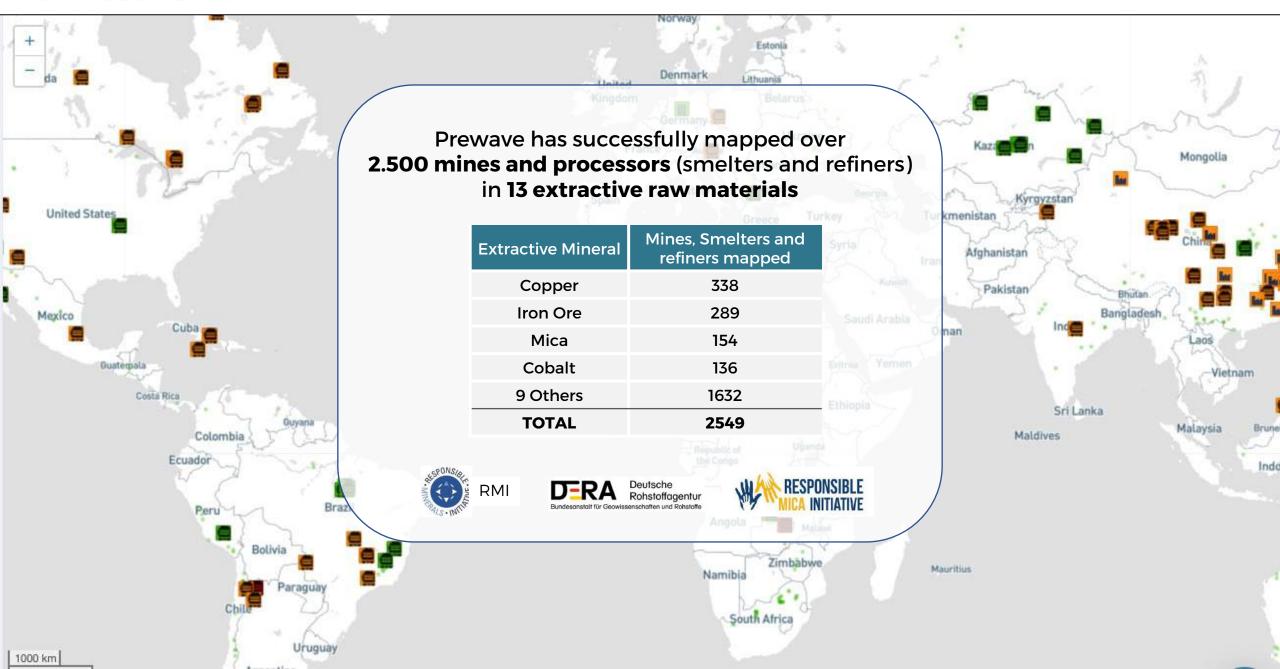


GPSNR











SEMICONDUCTOR COMMODITY MONITORING

Multi-tier risk monitoring dashboard for the global semiconductor supply chain

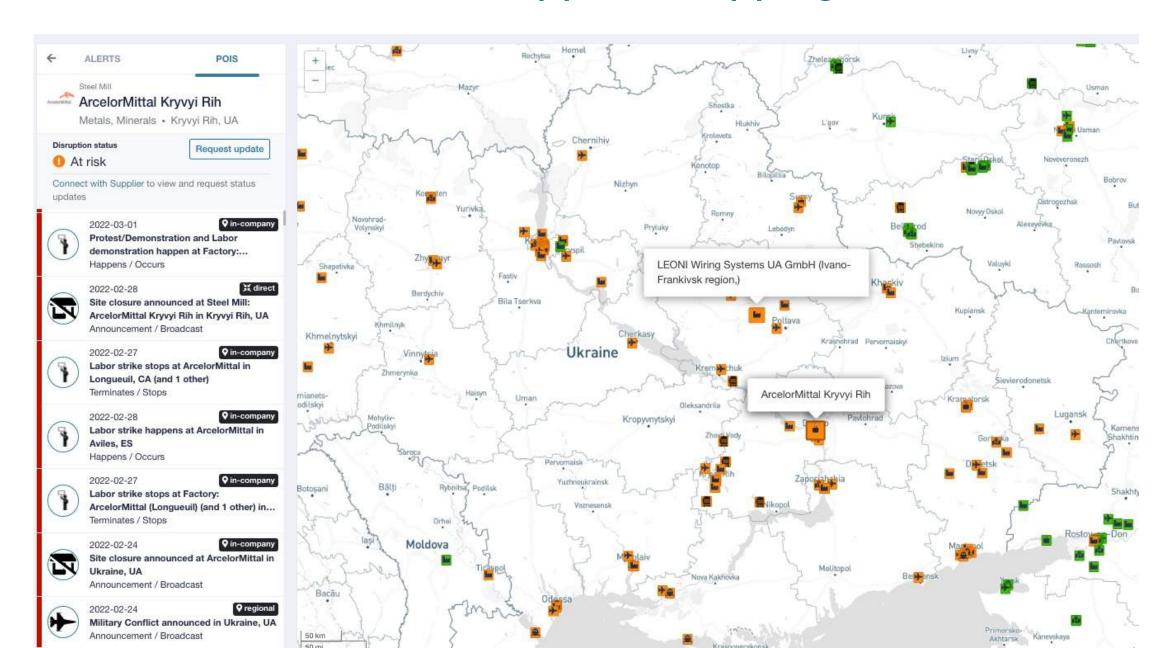






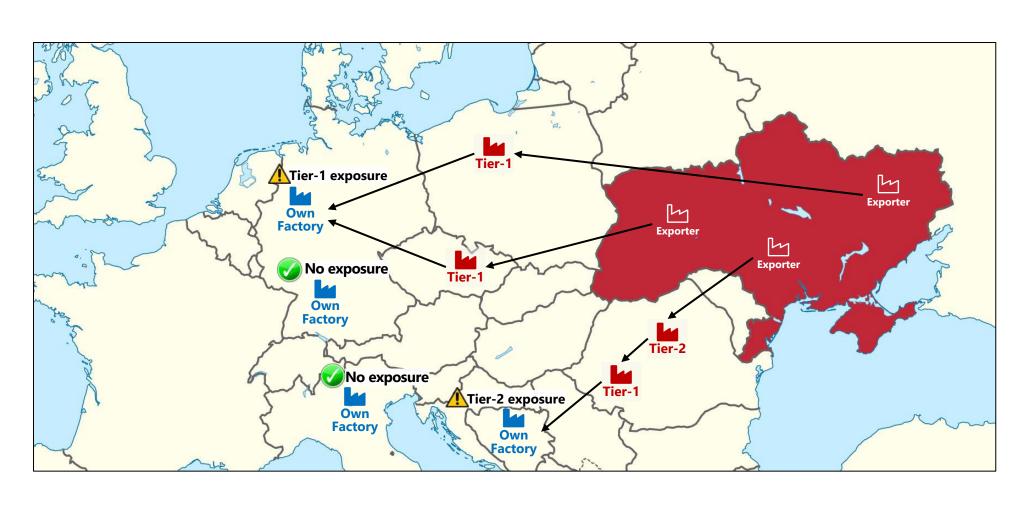


Ukraine Suppliers Mapping





Tier-N Supply chain exposure analysis



Making tommorow's supply chains more resilient and sustainable

..Prewave

enables us to find out about sustainability risks much earlier on, so we can respond more quickly " "Thanks to Prewave we deal with a complex situation more effectively and have the necessary transparency to get through the crisis.

Moreover we are well prepared for the future!"

"Working together with
Prewave and its
Artificial Intelligence
we are identifying risks
along the
entire supply chain."





Marco Philippi Head of Procurement Strategy





Andreas Schön
Head of Sourcing &
Procurement Governance



Gunnar BüchterExecutive Director
Procurement & Strategy

Making tomorrow's supply chains more resilient and sustainable



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Lieferanten-Risikomanagement

Q&A





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